


Date: 27-07-2022

**DELIVERY CHALLAN**

**Client Name:- :- B.S.S. Arts, Commerce and Science College.**  
Lohara Makani, Tal- Lohara, Dist- Osmanabad.

Sr. No	Description of Item	Qty
1	Library Management System Software	1

  
**Support Manager**  
Biyani Technologies

  
**Receiver's Sign**  
(Client's Seal)  
**PRINCIPAL**  
B.S.S. Arts, Science and Commerce College  
Makni Tq. Lohara Dist. Osmanabad

To,

Date: 27-07-2022

**B.S.S. Arts, Commerce and Science College.**  
**Lohara Makani, Tal- Lohara, Dist- Osmanabad.**

Respected Sir / Madam,

Thank you, very much for the opportunity to deliver on our promises & allow you to experience firsthand benefits of working with **Biyani Technologies**. We are confident that you will be satisfied with the services that we offer.

The best performers in business don't hide behind their desks; they know that business is all about connecting people. It is our goal to not only meet your expectations but to exceed them. We are proud of our facility & our commitment to excellence.

As your needs change will be happy to help you evaluate those needs & offer you the services that will help you achieve your new goals. For anything to be discussed regarding Software Services, changes, designs, etc kindly write an email at the following address. And your queries will be replied and attended.

[tasengineer.biyani@gmail.com](mailto:tasengineer.biyani@gmail.com)

[customerservice@biyanitechnologies.com](mailto:customerservice@biyanitechnologies.com)

Or any kind of suggestion about our services or any further discussion with the company you can directly drop an email at the following address

[info@biyanitechnologies.com](mailto:info@biyanitechnologies.com)

[biyanitechnologies@gmail.com](mailto:biyanitechnologies@gmail.com)

Our alternate support helpline numbers are (9:00 am till 8:00 pm):

**9850819973, 0231-2526373**

First step of solving the problems will be on telephone where a support person will guide you about the problems and the method to solve it.

Second step of solving the problems will be with the help of team viewer through internet services. By which even you can see how the engineers rectify the problem and at the same time communication can also be done on both sides even.

Third step of solving the problems is by calling to our office where the support co-ordinator or the support executive will inform you a token number which will be referred to the issues you faced. The next time you call us refer to that token number to understand the present status of your work.

We always strive to provide you the best services. Kindly confirm the receipt of the mail.

Thank you & Regards

**Biyani Technologies**



Date: 27-07-2022

**Client Name:** B.S.S. Arts, Commerce and Science College.  
Lohara Makani, Tal- Lohara, Dist- Osmanabad.

- **Subject:-** Project completion report of the Library Management System Software

Ref: Your PO Number:

Dear Sir/Madam,

We want to thank you for providing us the opportunity to serve your esteemed institute.

We have installed the software and provided training to the users.

Date of Installation:

Name of Equipment	Date of Completion of the Project	Installation Done Satisfactorily	Training Done Satisfactorily	Software Working Satisfactorily
Library Management System Software	27 July 22	YES	YES	YES

We once again want to stress that Biyani Technologies is committed to provide you the best services, quality software and enable you to stay ahead in the world in terms of Automation and developments in technology.

Looking for your kind co-operation and support.

Thanks and regards,

  
**Support Manager**  
**For Biyani Technologies**  
**Receivers Sign**  
**College Stamp**  
**PRINCIPAL**  
B.S.S. Arts, Science and Commerce College  
Makni Tq. Lohara Dist. Osmanabad



Date: 27-07-2022

To,

**B.S.S. Arts, Commerce and Science College.**  
Lohara Makani, Tal- Lohara, Dist- Osmanabad.

Dear Sir,

We want to thank you for providing us the opportunity to serve your esteemed institute. Following services has been provided and delivered:

1. **Installation** of the software completed
2. **Training** for the usage of the software is been provided

You will enjoy free warranty support for the period **27 July 22 till 27 July 23** In this warranty support you will receive following services from our company:

1. **Unlimited Telephonic support.** We have established 9 x 6 help line to solve your queries over phone.
2. **Unlimited Remote Desktop connectivity support:** Under this services our engineers would take control of your computer from our office over internet, solve your queries remotely and provide you all support

For any queries or assistance please call us at following numbers. You will receive a Service token number which can be used to check the status of your problem or any further communication:

1. **Telephonic support: 0231-2526373, 9850819973**
2. **Customer Care Email Address: [customerservice@biyanitechnologies.com](mailto:customerservice@biyanitechnologies.com)**

If your queries are not been resolved in 2-3 days you may directly call to our Technical Director at **+91-9922112873** or write an email to him at: [biyanitechnologies@gmail.com](mailto:biyanitechnologies@gmail.com)

We once again want to stress that Biyani Technologies is committed to provide you the best services, quality software and enable you to stay ahead in the world in terms of Automation and developments in technology.

Looking for your kind cooperation and support.

Thanks and regards,

**Support Engineer**

**For Biyani Technologies**

Receiver's Sign

College Stamp  
**PRINCIPAL**

**B.S.S. Arts, Science and Commerce College,**  
**Makni Tq. Lohara Dist. Osmanabad**